

Invest in your staff.
Reward your customers.



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NVQ Level 2 Children's Care Learning and Development

INTRODUCTION

This programme is aimed at people who are thinking of commencing a career in childcare and gives opportunities to work with children (and their families) in settings or services whose main purpose is children's care, learning and development. Providing the opportunity to work in a support role in nurseries, playgroups or schools, while working towards a **National Vocational Qualification**.

ASSESSMENT

Completion of the NVQ award is achieved through assessment, not exam or test. The observation of students practice in the childcare setting gives progression through the required units for the award.

The level 2 award consists of 6 MANDATORY UNITS

CCLD 201 Contribute to positive relationships.

CCLD 202 Help to keep children safe

CCLD 203 Support children's development

CCLD 204 Use support to develop own practice in children's care, learning & development

CCLD 205 Prepare and maintain environments to meet children's needs

CCLD 206 Support children's play and learning

Plus one optional unit

THE ASSESSMENT PROCESS

The units are assessed by a qualified childcare assessor, who observes students in practice and checks they have a sound understanding of childcare practice in their portfolio of evidence.

PROGRESSION ROUTES

Childcare Learning and Development level 3, Play work Level 3, Teaching Assistants level 3

NVQ's are based on national standards representing a benchmark for all organisations and individuals seeking to achieve quality performance in the field of Customer Service.

NVQ's are based on what a person needs to be able to do and know to be competent in the workplace. This qualification has been developed by people who work in the sector and who know what skills are needed to maximise performance.

A level 2 qualification is aimed at individuals who have to deliver a continually improving service to customers, but who may not have the responsibility or autonomy to bring about permanent improvements themselves. It is suitable for candidates:

- Whose opportunities to influence what happens at work are limited
- Who work within the rules and regulations of their organisation
- Who work with others to overcome problems and to support customer service improvements
- Who need to communicate in a clear, confident way
- Who have a developing knowledge about their organisations products and services

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Benefits to the Employee

- A clearer understanding of their responsibility within their organisation
- The opportunity to develop new skills
- The recognition of existing skills

Benefits to the Employer

- Improved staff performance and motivation
- Increased staff retention and efficiency
- Improvements in the quality of service to customers
- The opportunity to improve customer retention levels

Assessment will be through on-the-job observation and questioning and will take place in the workplace over the course of study on a regular agreed basis. The completed portfolio of evidence will be verified by an external Assessor who will judge the work based on Standards.

Employees must be prepared to commit to some self-study to achieve this NVQ qualification, although regular support is provided.

Frequently Asked Questions

What are the costs?

For candidates that meet the pre-set eligibility criteria there are no costs for undertaking this qualification

How long does it take?

This will depend on the subject and level at which it is studied. Each employee will be expected to work with a Tutor/ Assessor for an agreed number of hours in support of the creation of the portfolio of evidence. Regular support will be able via a Tutor to the employee.

Where does my course take place?

The course is delivered completely in the workplace.